

DexContact Solutions, Inc.
1400 Preston Rd # 400
Plano, TX 75093-5189
Website: DexContact.com

CAGE Code:	832J1
DUNS#:	080585241
Texas SOS:	0801482033
SAM Registration:	Active
Disaster Response Registry:	Yes
Accepting Government P-Cards:	Yes
(70) GSA Schedule Contract:	(In-Process)
Service Area:	Nationwide

Diversity: Federal & State Certified
SDVOSB / VOSB / SDB Small Disadvantaged Business

NAICS Codes

541519	Other Computer Related Services
511210	Software Publishers
518210	Data Processing and Hosting & Related Services
541511	Custom Computer Programming Services
541512	Computer System Design Services
541513	Computer Facilities Management Services
541611	Administrative Management & General Management Consulting
541614	Process, Physical Distribution, and Logistics Consulting Services
541618	Other Management Consulting Services
541690	Other Scientific and Technical Consulting Services

PSC Codes

7030	ADP Software
D304	ADP Telecommunications & Transmission Services
D318	Integrated hardware/software/services solutions
D399	Other Computer Services
J070	Maintenance and Repair of ADP Equipment, Software Supplies & Support Equipment

Public Sector – Federal Contract participation:

- ✓ (Via **SENAM Consulting/VAC Inc./Unisys Corp**) ITS-2, ITS-3, ITS-4 – Inmate Telephone System – Federal Bureau of Prisons (1998 – 2011) – software development, licensing and maintenance services

Private Sector – Milestones and Track Record:

- ✓ (Via **DEXIK, Inc.**) – Mid-Continent Group (Tulsa, OK) – Commercial Insurance (2010 – 2019)
- ✓ (Via **DEXIK, Inc.**) – University of Southern California (USC) (Los Angeles, LA) – Multiple Workflow Automation projects (2015-2019)

DexContact Solutions Inc (DEXCONTACT) is a **VA VIP Certified SDVOSB** that offers expert knowledge in IT system design, development, software and infrastructure support and professional services. **DexContact** Co-founder, **Troy Michael (“Mike”) Reed**, has a proven track record of successful implementation and maintenance of Public and Private sector contracts and projects; under Troy Michael leadership, **DexContact** offers agile, experienced and aspiring teams that provide exceptional expertise in the following areas:

Subject Matter Experts

- ✓ Document Management Systems
- ✓ Business productivity Software
- ✓ Workflow Automation and Content Management
- ✓ Electronic Documentation Processing
- ✓ Insights and Data Analytics
- ✓ Computer Telephony (VOIP)
- ✓ Interactive Voice Response
- ✓ Real-time communications systems

Information Technology Services

- ✓ Software Systems Development, Integration, and Maintenance
- ✓ IT Systems analysis and design
- ✓ Database Design, Administration, and Security
- ✓ Agile Development and Delivery Methodology
- ✓ Program and Project Management
- ✓ Requirements Engineering
- ✓ Automating existing business workflows
- ✓ Application and Service Delivery, configuration, and Change Management
- ✓ Software and Data Quality Assurance and Testing
- ✓ Technical support and operations – IT users and products
- ✓ Data capture, classification, conversion and distribution services
- ✓ System and Service Virtualization
- ✓ Cloud transition planning and assistance
- ✓ Office365, SharePoint, DxDocs – deployment, customization, and development
- ✓ Red Hat Open-Shift / Kubernetes, Docker, VMWARE, Hyper-V



Troy Michael Reed
Government Relations POC

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Tad Summerfield
Alternate Government POC

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